SKOPE-connect™

Quick Start Guide

SKOPE-connect™

Why can't I see my fridge in the Available Fridges list?

There are a number of reasons why a fridge may not appear on the Available Fridges list. Check the following:

- The phone's Bluetooth is ON and version 4.0 or later.
- The phone is within 10 metres of the fridge.
- The phone is connected to the internet.
- The fridge is turned on.
- The fridge is compatible with SKOPE-connect (see the fridge's User Guide).
- The fridge has not been connected to by someone else.

Why is the fridge data not updating?

Fridge data is periodically synced while your phone is in Bluetooth range. Syncing occurs every few hours to conserve the phone's battery. If your fridge isn't updating try pulling down on the Fridges page to refresh it.

Am I a Fridge Owner or a Fridge User?

When you open the app for the first time you'll be given two options: Fridge Owner or Fridge User. If you are the first person to connect to the fridge, you are a Fridge Owner. If someone else is giving you access to their fridge, you are a Fridge User.

How do I let someone else connect to my fridge?

Access the user manager from the pull-out menu. Create a new user by tapping the + button and entering their name. An activation code will be created, which the Fridge User can then enter into their SKOPE-connect app. A Fridge User's access can be removed at any time.

How do I remove a fridge I've added?

To remove a fridge swipe left on the name on the Fridges page.

What can I do if I'm still experiencing issues?

If the app does not appear to be working correctly try the following:

- Pull down on the fridge list page to refresh.
- Turn the phone off and on.
- Turn the fridge off and on.
- Delete and re-connect to the fridge.
- Delete and reinstall the SKOPE-connect app.

If this guide does not resolve any issues you are experiencing with the app, please contact SKOPE using the following numbers

Australia: 1800 121 535
New Zealand: 0800 947 5673
International: +64 3 983 3800

Installing the app and creating an account

1. Download the SKOPE-connect app using the following QR code, or by searching "SKOPE" in the Apple App Store or Google Play Store.

2. When opening the app for the first time you will be prompted to select I AM A FRIDGE OWNER or I AM A FRIDGE USER. If you own or are directly responsible for your fridges, select I AM A FRIDGE OWNER.

3. Create a new account. Enter your name, phone number, and email address.

4. If the phone does not have a security PIN set for the lock screen the app will prompt for a PIN. Enter a 4 digit PIN to be used for unlocking the app.

5. Create a "Venue" and select a type. You'll need to add at least one. Additional venues can be added later.

6. Tap the back arrow in the top left-hand corner to go to the Fridges page.
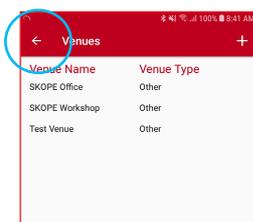
Adding a fridge

1. Stand within 3 metres of the fridge you wish to connect to.

2. Tap the + button at the top right of the Fridges page to open the Available Fridges page.

3. Tap on the fridge at the top of the list with the highest connection strength. This will open the Add Fridge page.

4. Use your phone's camera to scan the serial barcode inside the fridge or, alternatively, enter the serial number manually in the provided field.

5. Enter the following details: fridge name, venue, and fridge model.
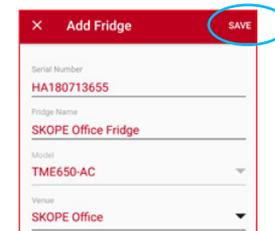
6. Tap SAVE to add the fridge to your account.

7. When the fridge has been added successfully, it will appear on the Fridges page. You may have to wait several minutes while the data is being uploaded before you can access the data for that fridge.

Setting up your fridge

Product Type
Accessed on the Temp page, select the product type that best suits your application. If your requirement isn't there, use the manual option. For perishable products, always select Food Safe.

Temperature Alerts
Accessed on the Temp page, turn temperature alerts on or off. These are recommended to be used if you're storing temperature sensitive product. The temperature thresholds and delay before alerting can be customised.

Lighting
Accessed on the Lights page, select the lighting mode that best suits your application. Options include: Manual, Automatic, and Time-of-Day. Automatic mode will turn off the lights after a couple of hours of inactivity. Time-of-Day mode allows you to set a seven-day lighting schedule. Remember to tap SAVE once you've entered your venue hours.
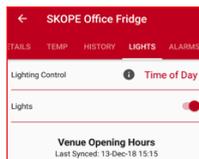
Hush Mode
Accessed on the Details page, Hush Mode allows you to make the fridge quieter. Turn this on if your fridge is in a noise-sensitive environment.
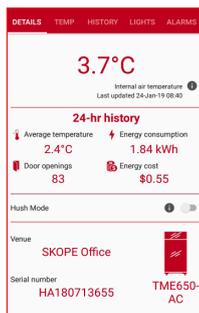
Letting others connect to your fridge

1. From the Fridges page open the app menu and tap the Manage Users button.
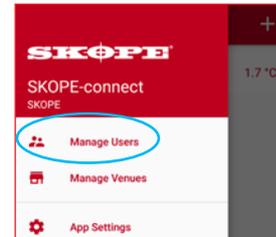
2. Enter your SKOPE-connect login details.
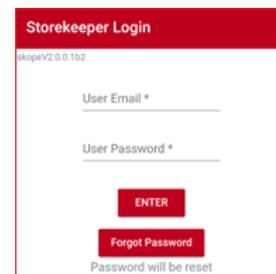
3. Tap the + button to add a new user account and enter the user's name.
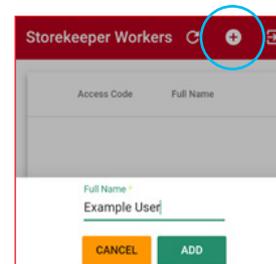
4. An access code will be created for the new user. Each user requires their own code.
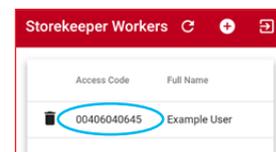
5. The user needs to download the SKOPE-connect app and, when opening the app for the first time, select I AM A FRIDGE USER.

6. The user must then enter the access code.